### How to Transfer Mobile Tickets:

**Step 1:** In Kansas Jayhawks Mobile App, Login to your Kansas Athletics Ticket Account and choose "Transfer Tickets".



**Step 2:** Tap on the game you'd like to select to access the tickets available to transfer.



**Step 3:** Choose "Select All" or choose a specific ticket to transfer.



Step 4: Fill out the first and last name and email (or phone) of the person who will receive your tickets. Or "Select from Phone Contact" If the recipient already has a Kansas Ticket Office Account, please provide their email/phone number associated with their account.

<	ER A	Sign Out
Transfer To		
Select from Phone Contacts		
or		
First Name		
Big		
Last Name		
Jay	Mobile Number *	
Email *	(234) 567-8910	$\bigcirc$
bigjay1@ku.edu		
Use Mobile Number Instead		
Powered By		
PACIOLAN		
Review Transfer		
Site Security Privacy Policy		

**Step 5:** Choose "Transfer Tickets" to complete transfer at the bottom of page.





**Step 6:** Once the transfer invites sent, you will see this confirmation screen.



## **Transfer Invite Sent**

You may cancel the transfer any time before it's accepted. Once transferred, you'll no longer have access to the original tickets.

Back to My Account

Start a New Transfer

## **Transfer Summary**

### To: Big Jay

(234) 567-8910

2023 Soccer

# South Dakota State (Exhibition- Not Ticketed)

Fri, Aug 11, 2023 • 1:00pm Rock Chalk Park

> General Admission General Admissoin • Athletic Comp

Step 7: Once the transfers have been sent a confirmation email will be sent. You may cancel the transfer any time before it's accepted by going to your "Pending Transfers".

# 3:26 ..II ? 🚺 **<** Inbox You started a ticket tr... 🔨 From: University of Kansas <<u>kutickets@ku.edu</u>> Sent: Thursday, July 13, 2023 3:23 PM To: University of Kansas <<u>kutickets@ku.edu</u>> Subject: You started a ticket transfer You started a ticket transfer To: South Dakota State (Exhibition- Not Ticketed) Fri, Aug 11, 2023 · 1:00pm **General Admission** -

### **Recipient Instructions:**

**Step 1:** The ticket transfer recipient will receive a text or email message notification. The recipient must click the link to accept the tickets.



to South Dakota State (Exhibition-Not Ticketed). To Accept: <u>https://</u> <u>tk.fan/s/6zrH5spu</u> Reply STOP to unsubscribe. Msg&Data Rates May Apply.

The sender is not in your contact list.

**Report Junk** 



**Step 2:** The ticket recipient will then choose "Accept Transfer", then recipient will be directed to sign in or create an account with email address or phone number associated to ticket transfer. **Signing in or creating an account with new information will not allow you to accept ticket transfer.** 

#### 3:23 ◄ Messages



<u>) | |</u>



### **Ticket Transfer**

Big Jay wants to send you tickets:

2023 Soccer

# South Dakota State (Exhibition- Not Ticketed)

Fri, Aug 11, 2023 • 1:00pm Rock Chalk Park

Accept Transfer

Decline Transfer

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**Step 3:** The ticket recipient can choose "Add All to Apple Wallet" or add each available game separately (Android users will choose "Google Pay").



**Step 4:** Both the sender and recipient will receive a confirmation email/text once the transfer has been fully completed.





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