



**DIGITAL
TICKETS**

The background of the entire page is a dark blue-tinted photograph of a large crowd of people at a sporting event. In the lower right foreground, a person is wearing a large, detailed mascot headpiece of a cowboy with a bull's face. The mascot is wearing a white jersey with "UTAH STATE" and "AGGIES" visible. The crowd in the background is dense, with many people looking towards the camera or the event.

UTAH STATE[®] AGGIES HAVE GONE DIGITAL

USU MOBILE TICKET GUIDE

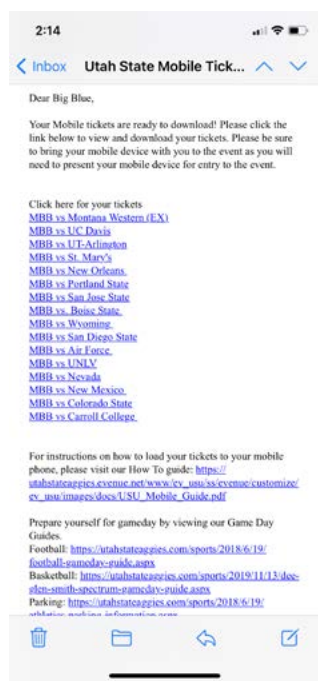
Purchase your tickets at UtahStateAggies.com/Tickets. Tickets to Utah State University events will be distributed digitally and can be accessed through wallets on mobile smartphones. The move to digital ticketing provides faster ticket delivery, ticket transfer, and venue entry. Additional benefits include contactless transactions, significantly reduced paper usage, and fewer lost tickets.

TIPS FOR DIGITAL TICKETS

Planning for Gameday!

- Access digital tickets via your online account at **UtahStateAggies.com/Tickets** or your confirmation email from tickets@paciolan.usu.edu (see examples below).

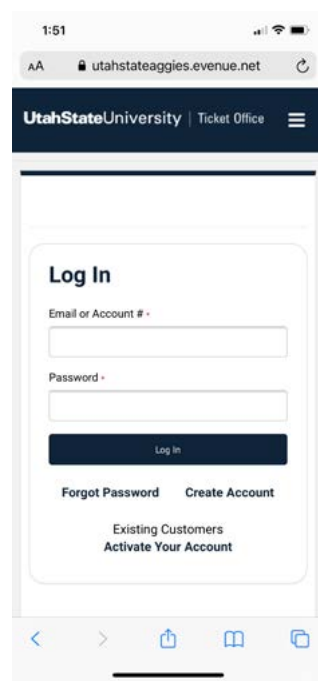
Ticket Confirmation Email



Parking Confirmation Email



Aggie Ticket Account



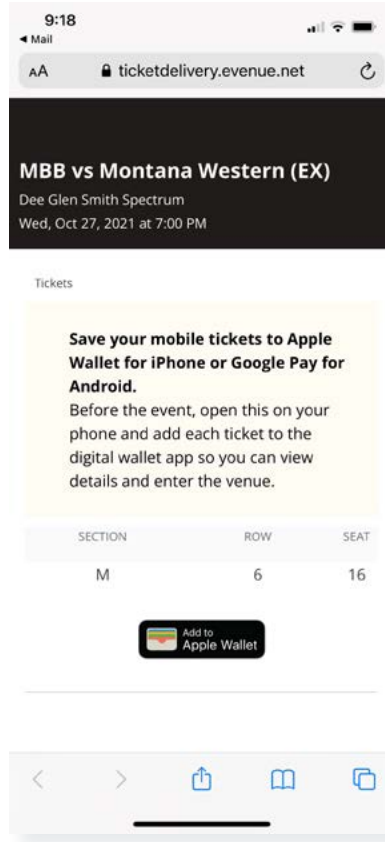
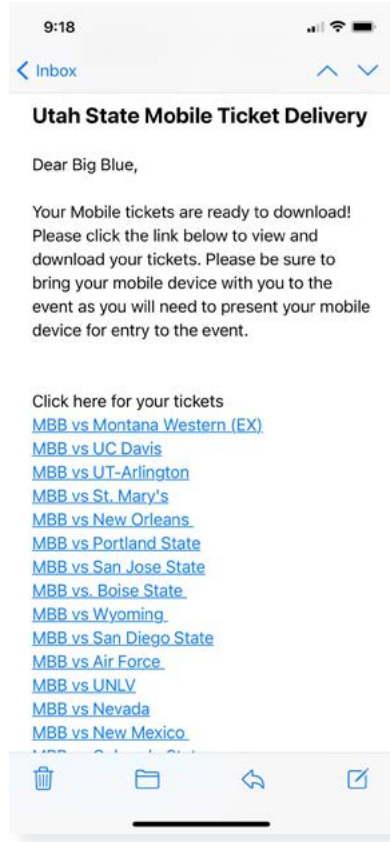
- Once the tickets have been purchased, add them to your mobile wallet app. Any game changes (e.g., game time "TBA") will be automatically adjusted on your digital ticket in your mobile wallet. WI-FI or cellular connection is not required to access your tickets once they have been downloaded to the digital wallet app.
- If you are attending with guests, transfer each person their individual ticket in advance. Please refer to **Transfer Digital Tickets** on page 4.
- Ensure your phone is fully charged before coming to the game—this allows access to the digital ticket and faster venue entry. Phones should be clean and free of scratches/cracks.
- When approaching the entrance, open your ticket(s) from your digital wallet app.

ACCESS DIGITAL TICKETS

Directions for Apple Wallet

Once your tickets have been purchased, you will receive a confirmation email from tickets@paciolan.usu.edu with the subject: Utah State Mobile Ticket Delivery.

1. Open your email and select the ticket(s) you would like to add to your digital wallet.
2. Scroll until you see "Add to Apple Wallet" and click for your first seat location.
3. Click "Add" on the top right-hand corner of the screen.

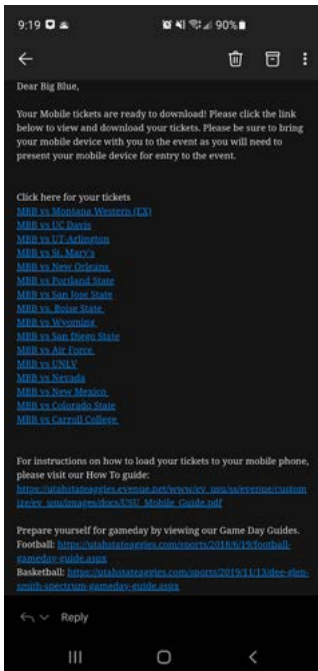


4. Each ticket must be added individually. Repeat this process for each game.
5. After completing the following steps, ensure your ticket(s) are in your wallet.

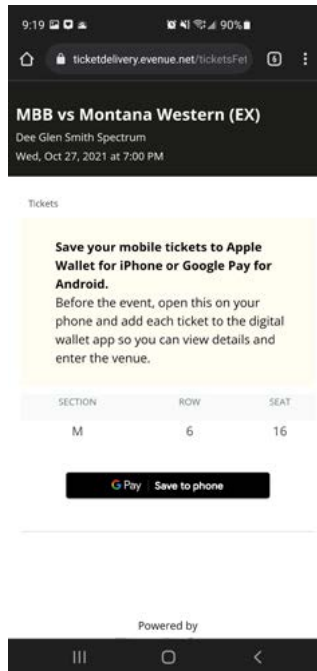
Directions for Android Apps

Once your tickets have been purchased, you will receive a confirmation email from tickets@paciolan.usu.edu with the subject: Utah State Mobile Ticket Delivery.

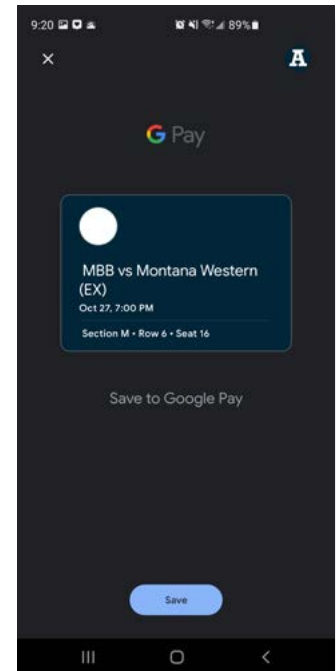
1. Open your email and select the ticket(s) you would like to add to your digital wallet.



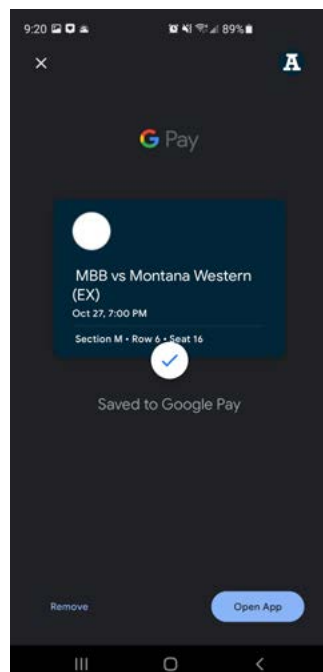
2. Scroll until you see "Google 'G' Pay Save to phone" for your first seat location.



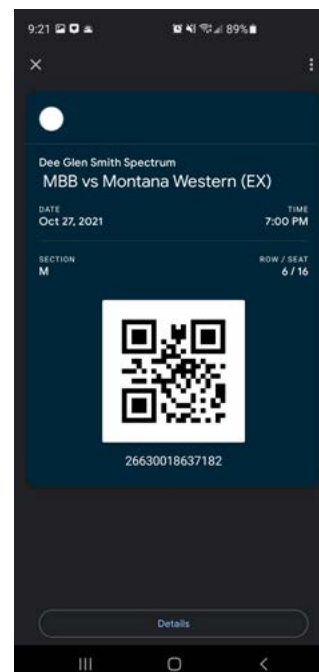
3. Click on the "Save" button.



4. Click on the "Open App" button to view ticket in wallet.



5. Ticket(s) will be in your Google Pay account. Search under "Passes."



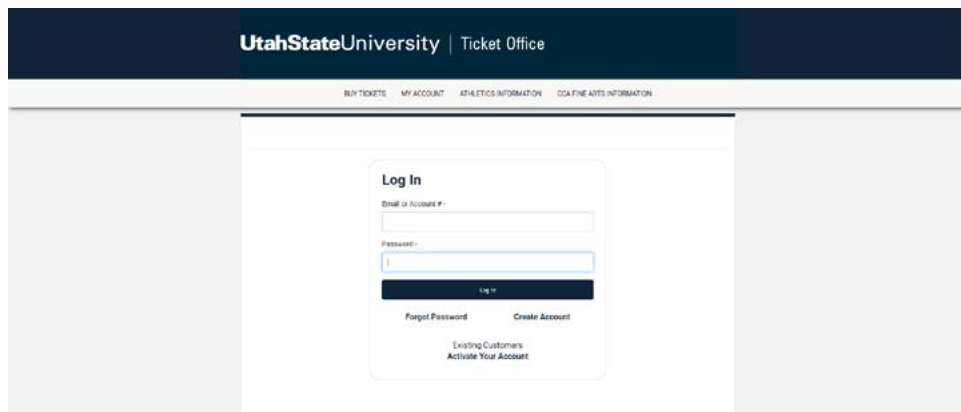
6. Each ticket must be added individually. Repeat this process for each game.

TRANSFER DIGITAL TICKETS

Transferring Tickets Has Never Been Easier

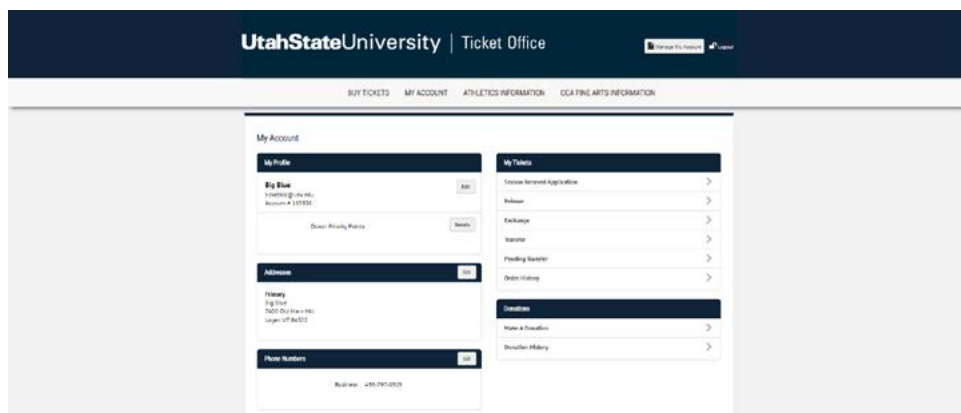
Never waste a ticket—if you don't want to transfer a ticket, visit our official fan-to-fan ticket marketplace, **StubHub**, that allows you to reach ticket buyers.

1. Go to **UtahStateAggies.com/Ticket** and enter your account login information.



The screenshot shows the login page of the Utah State University Ticket Office. The header includes the university name and navigation links for buying tickets, account management, and athletics/fine arts information. The main content area features a 'Log In' form with fields for email/account number and password, a 'Log In' button, and links for 'Forgot Password' and 'Create Account'. A note for existing customers to activate their account is also present.

2. Click on “Transfer” under My Tickets menu options.



The screenshot shows the 'My Account' page after logging in. The left sidebar contains sections for 'My Profile' (with a 'Big Blue' account), 'Address', 'Privacy', and 'Phone Numbers'. The main content area has a 'My Tickets' section with links for 'Transfer', 'Exchange', 'Transfer', 'Transfer', 'Transfer', and 'Transfer'. A 'Transfer' button is highlighted in the 'My Tickets' section.

3. Check the game(s) you wish to transfer. Click “Next” to proceed.

UtahStateUniversity | Ticket Office

BUY TICKETS MY ACCOUNT ATHLETICS INFORMATION OCA FINE ARTS INFORMATION

Transfer

Select events or check to transfer. Selected events will be from the same season.

Fall 2021

Colorado State Friday, October 22, 2021 at 7:30 PM Home Stadium	<input type="checkbox"/>
Hawaii Saturday, October 30, 2021 at 8:00 PM Home Stadium	<input type="checkbox"/>
Wyoming Saturday, November 13, 2021 at 8:00 PM Home Stadium	<input type="checkbox"/>

Cancel Next

4. Select the ticket(s) you would like to transfer and then proceed to enter the “Transfer Recipient” information. Click “Next” to proceed.

UtahStateUniversity | Ticket Office

BUY TICKETS MY ACCOUNT ATHLETICS INFORMATION OCA FINE ARTS INFORMATION

Transfer

The transfer must be completed by the recipient within 48 hours.

Colorado State Friday, October 22, 2021 at 7:30 PM Home Stadium	<input type="checkbox"/>
West 201, Row 2, Seat 1 Priority Level 3, Campus Stadium	<input type="checkbox"/>
West 201, Row 2, Seat 3 Priority Level 3, Campus Stadium	<input type="checkbox"/>
West 201, Row 2, Seat 2 Priority Level 3, Campus Stadium	<input type="checkbox"/>

Cancel Transfer Next

Transfer Recipient

First Name
Last Name
Email
Cellphone Number (optional)

5. Verify transfer information and click “Yes, Make Transfer” button. You will immediately receive a confirmation screen for the transfer, and the transfer recipient will receive an email asking them to accept the transfer. Once the recipient has accepted your transfer, you will receive an email confirming the ticket transfer.

UtahStateUniversity | Ticket Office

BUY TICKETS MY ACCOUNT ATHLETICS INFORMATION OCA FINE ARTS INFORMATION

Transfer - Review

Is the following information correct?

Transfer Item	Transfer Recipient
<ul style="list-style-type: none">Colorado State Friday, October 22, 2021 at 7:30 PM Home StadiumWest 201, Row 2, Seat 1 Priority Level 3, Campus Stadium	Big Blue blue@blue.edu

Cancel Transfer Yes, Make Transfer

Presented by PACIOLAN

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Check on your pending transfers at any time to see if someone has or has not accepted the ticket transfer. You may cancel a transfer if a recipient has not accepted the ticket transfer. If transferred tickets are not accepted within 48 hours of your initial transfer, the tickets will automatically revert to your account.



TICKET OFFICE

888-USTATE-1