



**DIGITAL  
TICKETS**



# UTAH STATE AGGIES HAVE GONE DIGITAL

## USU MOBILE TICKET GUIDE

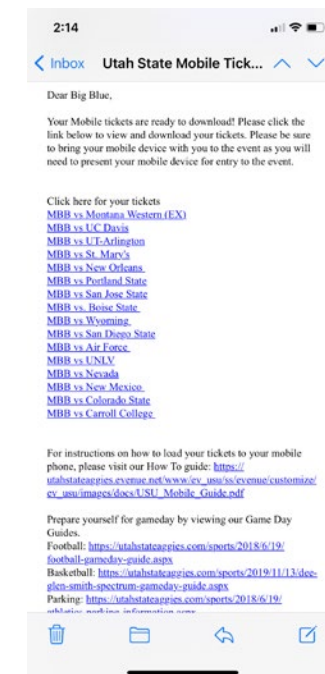
Purchase your tickets at [UtahStateAggies.com/Tickets](https://utahstateaggies.com/tickets). Tickets to Utah State University events will be distributed digitally and can be accessed through wallets on mobile smartphones. The move to digital ticketing provides faster ticket delivery, ticket transfer, and venue entry. Additional benefits include contactless transactions, significantly reduced paper usage, and fewer lost tickets.

# TIPS FOR DIGITAL TICKETS

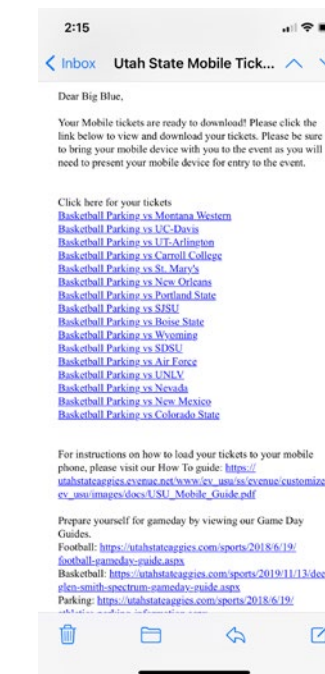
## Planning for Gameday!

- Access digital tickets via your online account at [UtahStateAggies.com/Tickets](https://utahstateaggies.com/tickets) or your confirmation email from [tickets@paciolan.usu.edu](mailto:tickets@paciolan.usu.edu) (see examples below).

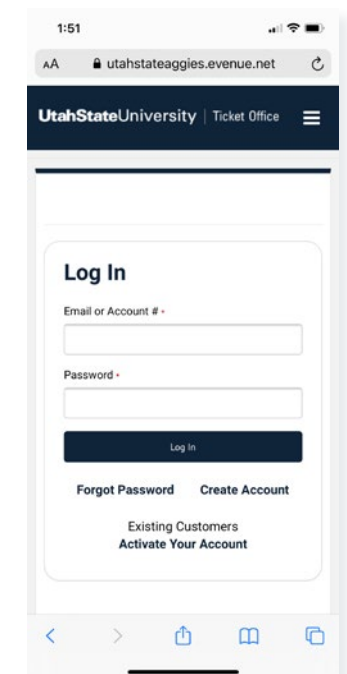
Ticket Confirmation Email



Parking Confirmation Email



Aggie Ticket Account



- Once the tickets have been purchased, add them to your mobile wallet app. Any game changes (e.g., game time "TBA") will be automatically adjusted on your digital ticket in your mobile wallet. Wi-Fi or cellular connection is not required to access your tickets once they have been downloaded to the digital wallet app.
- If you are attending with guests, transfer each person their individual ticket in advance. Please refer to **Transfer Digital Tickets** on page 4.
- Ensure your phone is fully charged before coming to the game—this allows access to the digital ticket and faster venue entry. Phones should be clean and free of scratches/cracks.
- When approaching the entrance, open your ticket(s) from your digital wallet app.

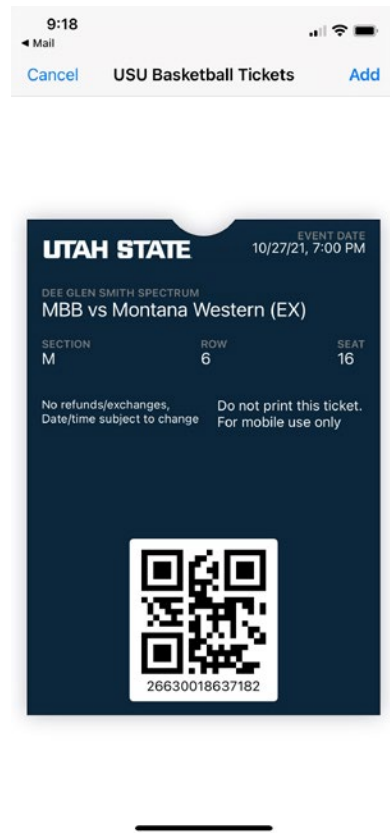
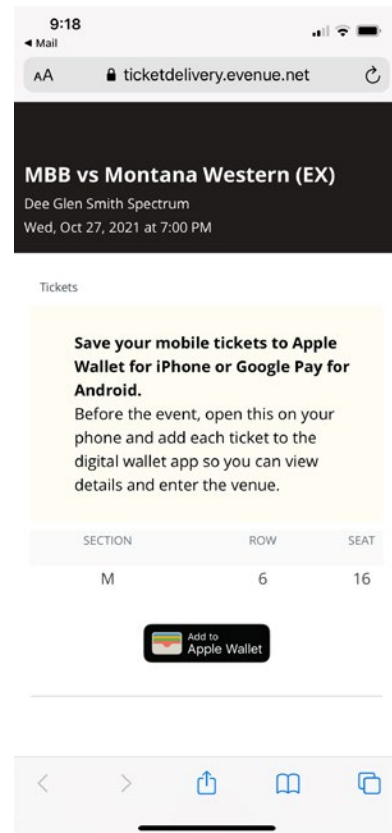
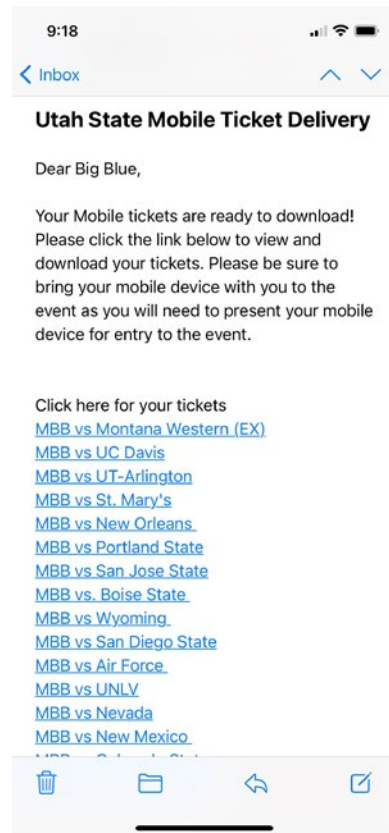


# ACCESS DIGITAL TICKETS

## Directions for Apple Wallet

Once your tickets have been purchased, you will receive a confirmation email from **tickets@paciolan.usu.edu** with the subject: *Utah State Mobile Ticket Delivery*.

1. Open your email and select the ticket(s) you would like to add to your digital wallet.
2. Scroll until you see “Add to Apple Wallet” and click for your first seat location.
3. Click “Add” on the top right-hand corner of the screen.

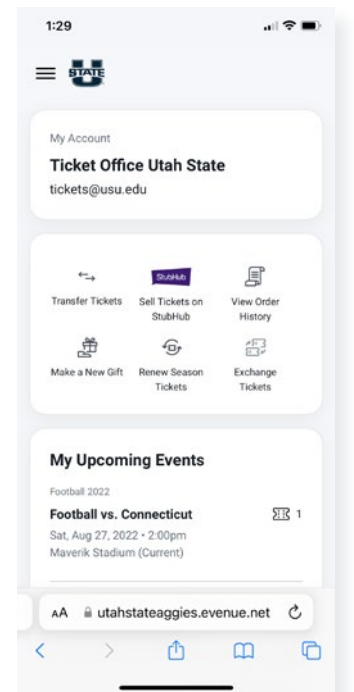
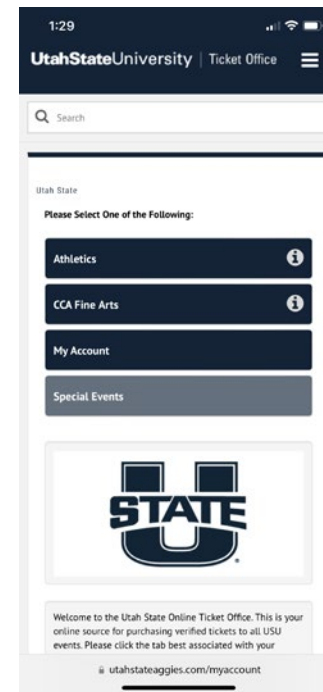
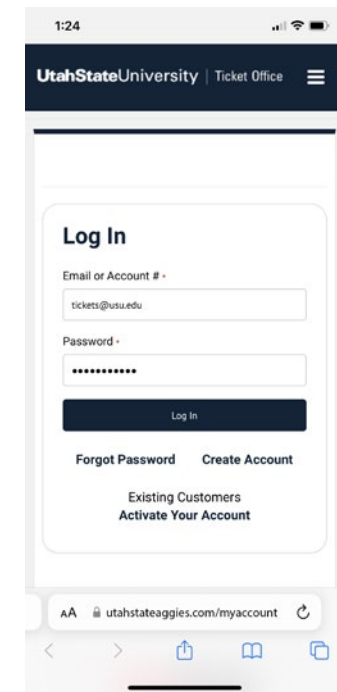


4. Each ticket must be added individually. Repeat this process for each game.
5. After completing the following steps, ensure your ticket(s) are in your wallet.

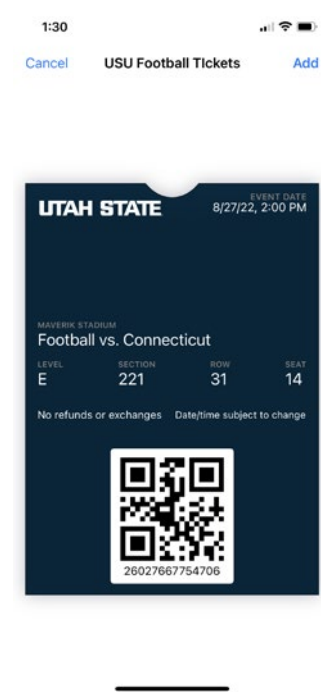
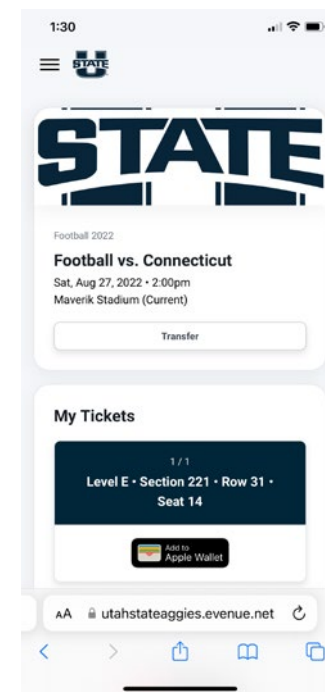
## Or Login to UtahStateAggies.com/MyAccount

Once your tickets have been purchased, you will receive a confirmation email from tickets@paciolan.usu.edu with the subject: Utah State Mobile Ticket Delivery.

1. Go to **UtahStateAggies.com/MyAccount** and enter your account login information.
2. Click on My Account on the main menu.
3. Select the event to download your tickets



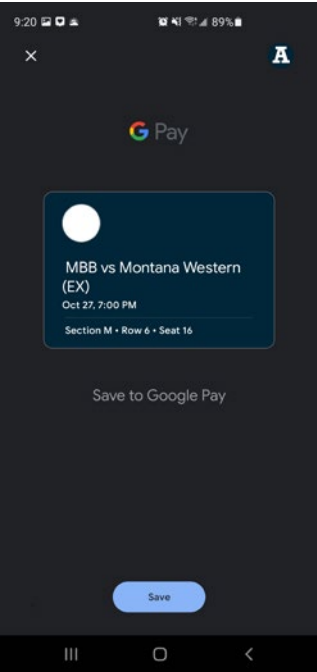
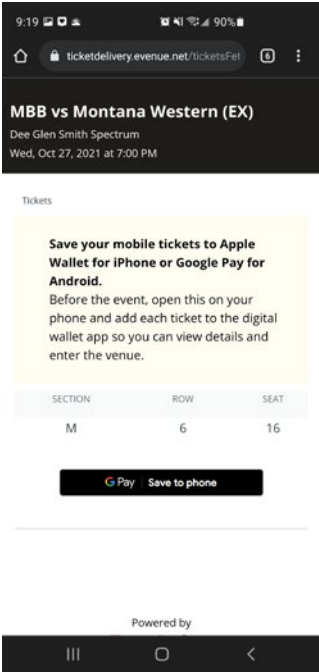
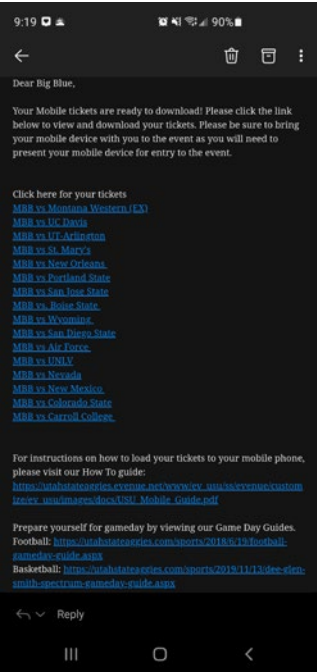
4. Click “Add to Apple Wallet” on each ticket
5. Add your ticket to your Apple Wallet



Directions for Android Apps

Once your tickets have been purchased, you will receive a confirmation email from tickets@paciolan.usu.edu with the subject: Utah State Mobile Ticket Delivery.

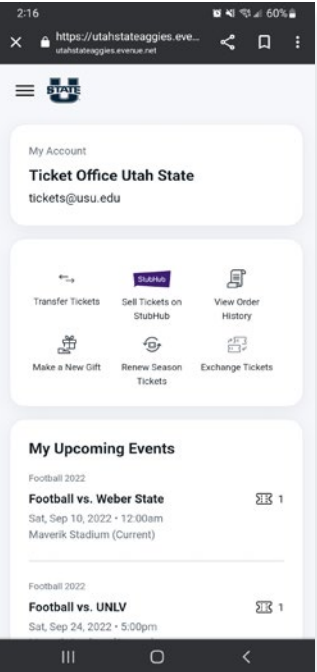
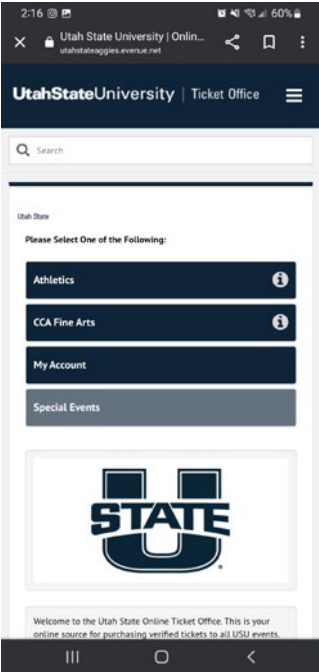
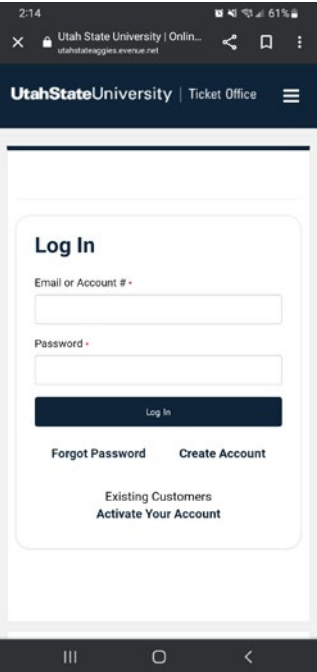
1. Open your email and select the ticket(s) you would like to add to your digital wallet.
2. Scroll until you see “Google ‘G’ Pay Save to phone” for your first seat location.
3. Click on the “Save” button.



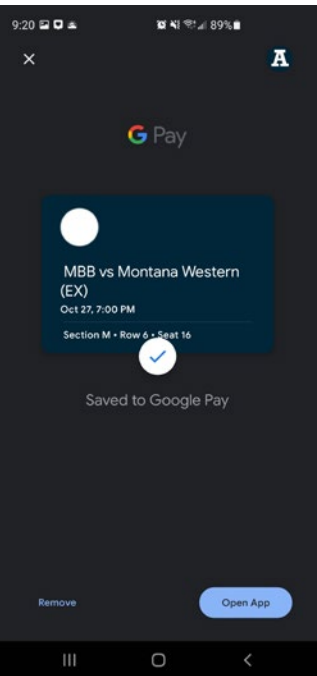
Or Login to UtahStateAggies.com/MyAccount

Once your tickets have been purchased, you will receive a confirmation email from tickets@paciolan.usu.edu with the subject: Utah State Mobile Ticket Delivery.

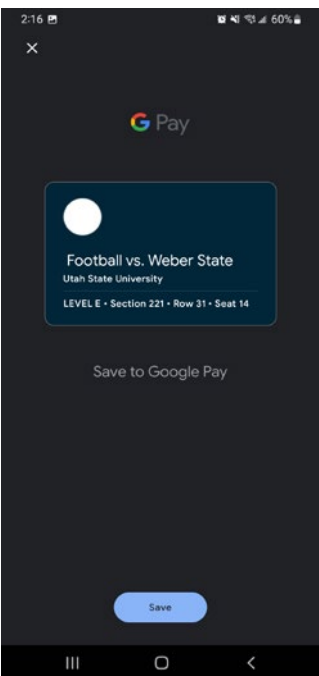
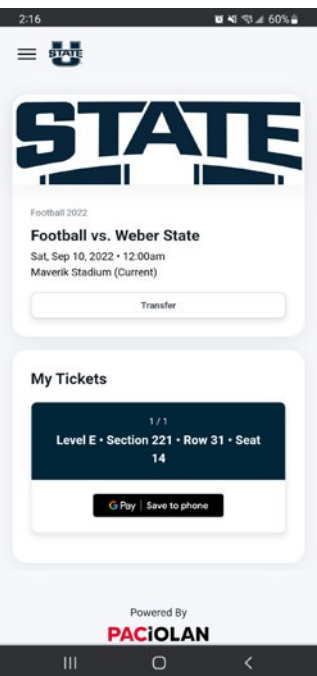
1. Go to **UtahStateAggies.com/MyAccount** and enter your account login information.
2. Click on My Account on the main menu.
3. Select your tickets from the upcoming events menu.



4. Click on the “Open App” button to view ticket in wallet.
5. Ticket(s) will be in your Google Pay account. Search under “Passes.”



4. Save tickets to your phone by clicking the Google Pay icon
5. You will be re-routed to your Google Pay app. Tap “Save at the bottom”



6. Each ticket must be added individually. Repeat this process for each game.

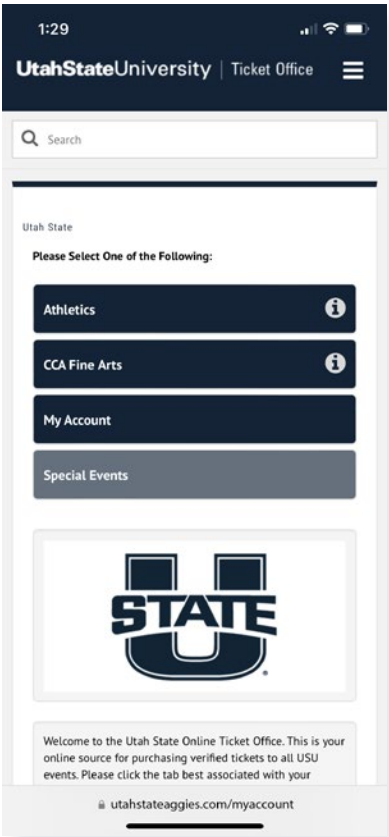
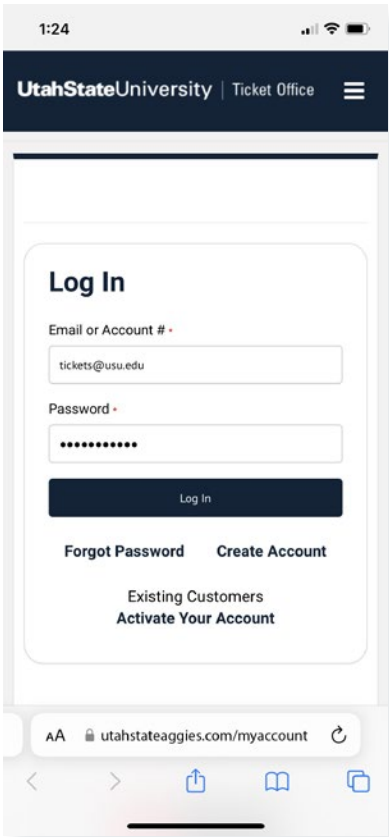


# TRANSFER DIGITAL TICKETS

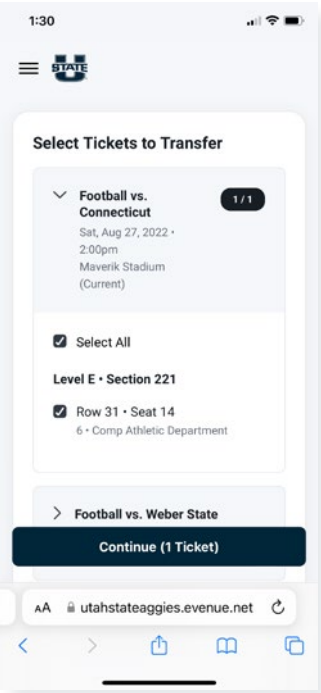
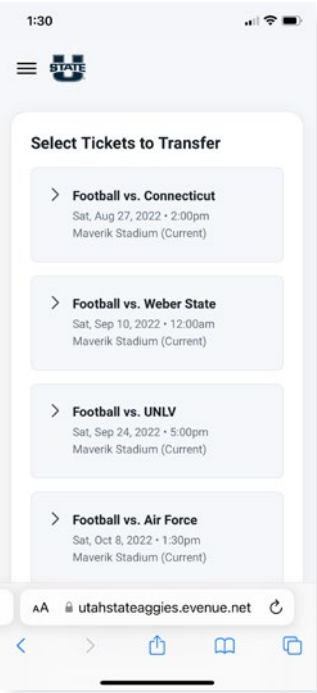
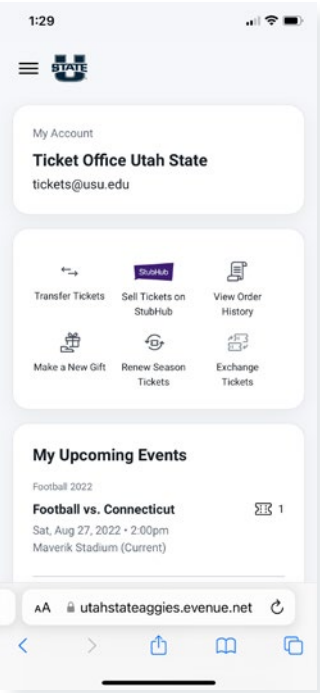
## Transferring Ticket To Friends And Family Has Never Been Easier.

Never waste a ticket—if you don't want to transfer a ticket, visit our official fan-to-fan ticket marketplace, **StubHub**, that allows you to reach ticket buyers.

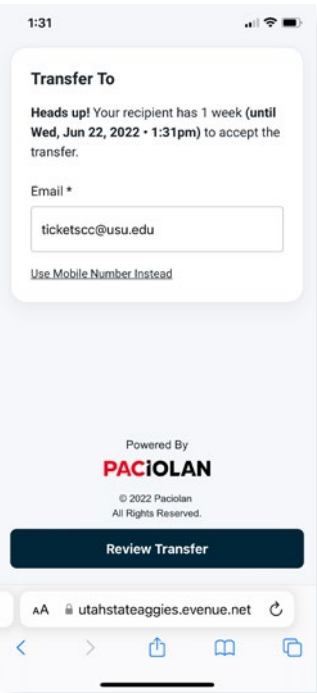
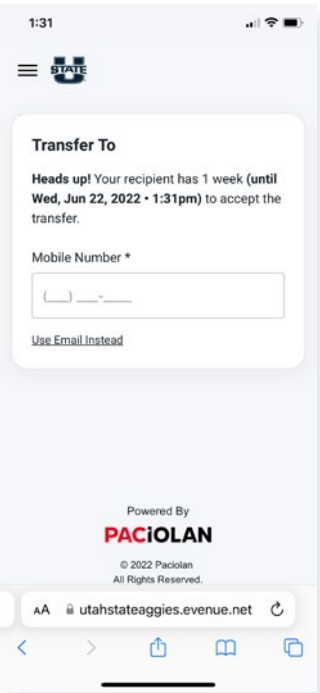
1. Go to **UtahStateAggies.com/MyAccount** and enter your account login information.
2. Click on My Account on the main menu.



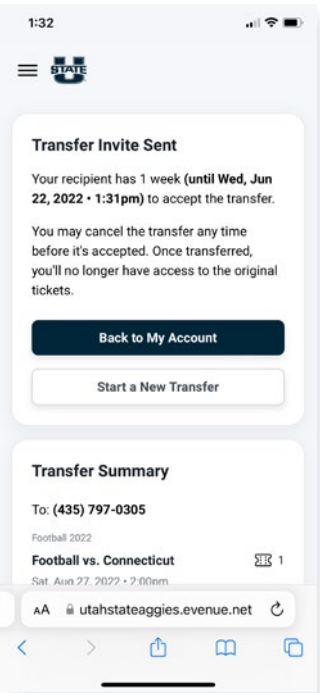
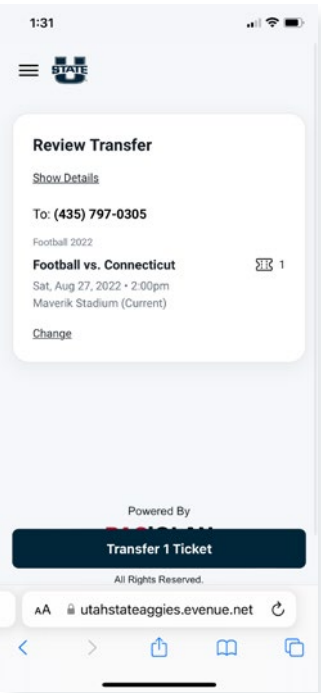
3. Click “Transfer Tickets” and select game to transfer.
4. Select the ticket(s) you would like to transfer and click “continue”



5. Enter the recipients of the transfer by entering their mobile phone number or email address.



6. Review and confirm transfer.

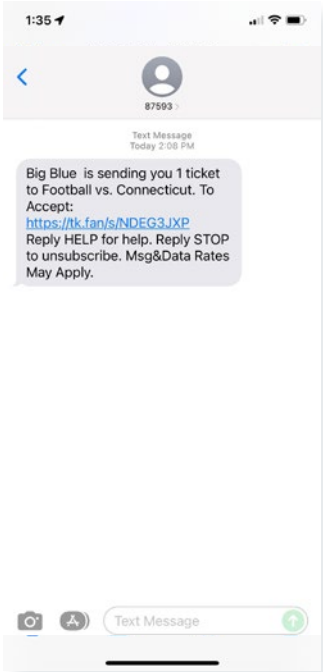


7. You will immediately receive a confirmation screen for the transfer, and the transfer recipient will receive an email or text message asking them to accept the transfer. Once the recipient has accepted your transfer, you will receive an email confirming the ticket transfer.

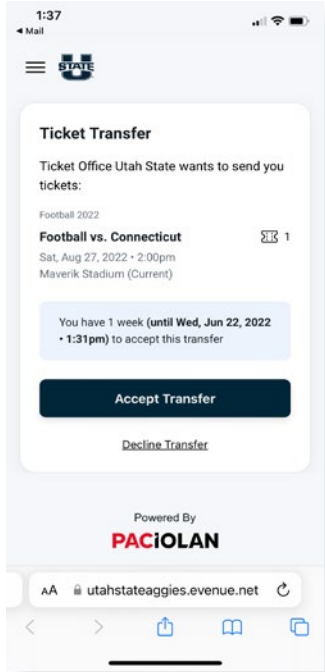


# Accepting Transferred Tickets

- 1. If you received an email or text message about a transfer, follow the links provided in the message.



- 2. Accept the transfer by clicking on “Accept Transfer” and logging in or creating an account.



- 3. View and save your tickets to your Apple Wallet or Google Pay.



Check on your pending transfers at any time to see if someone has or has not accepted the ticket transfer. You may cancel a transfer if a recipient has not accepted the ticket transfer. If transferred tickets are not accepted within 48 hours of your initial transfer, the tickets will automatically revert to your account.





**UtahState  
University®**

**TICKET OFFICE**

888-USTATE-1 [UtahStateAggies.com/Tickets](http://UtahStateAggies.com/Tickets)